



SPRING 2015

Who Do I Ask? NCSBN[®], Pearson VUE or My Regulatory Body?

There are a number of entities involved in the process of NCLEX testing and licensure/registration so it can get confusing as to which one can answer questions on a particular topic. To alleviate confusion and make clear the roles of each entity in the process we have created a chart which outlines where you should direct your questions.

Just to clarify, NCSBN is not a regulatory body. Candidates that have questions regarding licensure/registration should direct those questions to the regulatory body with which they are seeking to be licensed/registered.

Links to most regulatory bodies' websites and contact information are available on the [NCSBN website](#). Visit the [Association of Registered Nurses of Prince Edward Island](#) or [Registered Nurses of Northwest Territories and Nunavut](#) websites for contact information for these regulatory bodies.

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Question Topic

Who To Contact

	Pearson VUE	NCSBN Examinations Dept.	Regulatory Body
Registering to take the NCLEX®	X		
Lost Authorization to Test (ATT) email	X		
Scheduling/rescheduling an exam appointment	X		
Acceptable forms of identification	X		
Comments about the test center	X		
Methods of payment	X		
NCLEX development		X	
Questions related to exam administration		X	
Exam volunteer opportunities		X	
NCLEX eligibility			X
Licensure			X
Name or address change			X
Name corrections on ATT			X
Endorsement			X

All contact information is provided [online](#).





Frequently Asked Questions

Is the Canadian NCLEX® the same as the U.S. NCLEX?

The same NCLEX-RN® exam is used for Canadian and U.S. entry to nursing practice. For questions about whether you can practice in another state/province/territory, please contact the board of nursing/regulatory body for that jurisdiction.

Does the NCLEX® use the metric or imperial system?

NCLEX assesses one construct, entry-level nursing knowledge. A part of this assessment is made using exam items which include language, terminology and units of measurement familiar to examinees taking the exam. On average, NCLEX items currently include a combination of metric, international systems of units (SI) and imperial measurement options used in the nursing profession. The unit of measurement presented in the item will be familiar to the NCLEX candidate.

How do you get your NCLEX® results?

After a candidate completes the NCLEX, questions often arise about the processing of examination results. Although the exam is scored as the candidate completes each item, no results

are released at the test center. In fact, test center staff do not have access to the exam results.

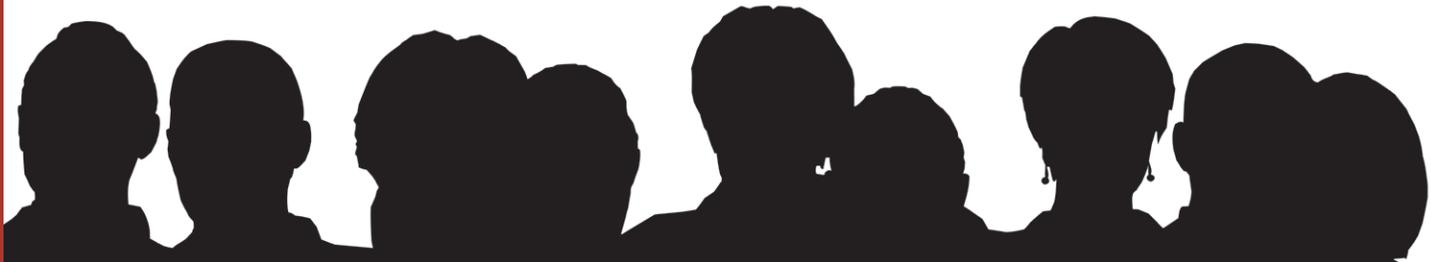
NCLEX results are available only from regulatory bodies and will be sent to candidates within six weeks of taking the NCLEX. Candidates are advised not to call Pearson VUE NCLEX Candidate Services, the test center or NCSBN for NCLEX results. This information is also presented in the [NCLEX® Candidate Bulletin](#).

After you've passed the NCLEX®, where can you work?

The NCLEX is only part of the nursing regulatory licensure/registration process. As such, any other licensure/registration requirements or policies are determined by the regulatory body in the jurisdiction in which the candidate is seeking to practice.

Candidates will need to contact the regulatory body under which they want to practice for further information on the requirements for licensure/registration in that jurisdiction.





Registering for the NCLEX®

NCLEX® Testing Accommodations

To request accommodations please follow the steps below:

1. Contact your regulatory body to determine requirements for testing accommodations.
 - a. This should be done before submitting the NCLEX registration to Pearson VUE.
2. Make a request for accommodations to your regulatory body.
 - a. Send the request to your regulatory body as early as possible so that, if approved, the testing accommodations can be made in a timely manner. Your request must comply with requirements established by your regulatory body for candidates requesting testing accommodations.
3. Once your accommodations are granted, you will receive an Authorization to Test (ATT) that includes your accommodations.
 - a. Please note — you will need to have an open registration with Pearson VUE in order to receive an ATT.
 - b. Do not schedule an appointment to take the NCLEX until you have received an ATT indicating “Accommodations Granted.”
4. Schedule your examination appointment through the NCLEX Accommodations Coordinator.
 - a. Follow the scheduling directions on your ATT.
 - b. Candidates who seek to test with accommodations cannot schedule their appointments through the NCLEX Candidate website; these appointments must be made over the phone.

Educational Program Codes

Candidates are required to include an educational program code when registering for the NCLEX. This allows nursing education programs to receive noncandidate specific information about how students from their program are performing on the NCLEX. Candidates can search for their programs within the NCLEX candidate website while they are in the process of registering.

The program codes are also available on the [Candidate Information](#) section of the NCSBN website. Use the Search field and type in your program name for easy navigation to your school code.

If the code for your program is not listed, contact your regulatory body to obtain the correct code.

NCLEX® on Social Media

NCLEX Examinations utilizes social media platforms to provide regulatory bodies, candidates, nurses, educators and the general public with up-to-date information about the exam. Through social media our followers can receive regular updates on the most current NCLEX policies and procedures.

Our Facebook and Twitter pages give our followers the opportunity to ask any questions they may have and receive a timely response directly from our staff. All the latest NCLEX news is posted on our social media pages, as well as on [NCLEX.com](http://www.nclex.com).

Followers can expect posts several times a week on important information about the NCLEX including:

- NCLEX Candidate Rules
- Frequently asked questions
- Scheduling/rescheduling policies
- Happenings at NCSBN including NCLEX conferences, publications, and educational videos
- Who to contact for answers

Keep up with the latest updates by liking NCLEX on [Facebook](https://www.facebook.com/nclex) and following us on [Twitter](https://twitter.com/nclex)!



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NCSBN provides education, service and research through collaborative leadership to promote evidence-based regulatory excellence for patient safety and public protection.

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